

Policy 7.01 Plan
2022-2023 Annual Plan and Progress Report
Confederated Tribes of the Colville Reservation
and

Region 1 Community Services Division—Wenatchee CSO, Okanogan CSO, Tri-County CSO, Customer Service Contact Center, Mobile CSO
Draft for approval - Meeting Date: February 22, 2022

Implementation Plan				Progress Report
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update
(1) Work with the Confederated Tribes of the Colville Reservation to review progress, issues, concerns and needs as they relate to tribal members and their communities.	Continue the Outstation agreement to promote higher utilization of health services to Native Americans.	Identify and develop a plan to resolve issues cooperatively.	DSHS Staff: Chris Scott Erin Mooney Brian Levy Javier Ruiz Tribal Representatives: Tammy James Carey Reyes	CSD will continue to work with Confederated Tribes of Colville Reservation on a Government to Government basis and will maintain the reciprocal and close relationship that continue to bind CSD and Confederated Tribes of Colville Reservation's TANF Program. DSHS continues to provide an outstation worker in Nespelem on a limited basis. Due to COVID-19 the outstation worker has been on a virtual basis. We will resume in-person services in Nespelem when staffing allows. By March 31 st , Chris will contact Carey to discuss status of timing to allow staff to return to Nespelem.

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	<p>Meet with tribal staff to determine needs and preferences. Make use of surveys and research completed by tribal staff to make program enhancements, where possible, to improve services to Native American clients.</p> <p>CCT has added survey capacity and DSHS is welcome to use this capacity if there is a need to survey clients.</p>	<p>Identify and develop a plan to deliver needed services and resolve issues cooperatively.</p>	<p>Chris Scott Erin Mooney Carey Reyes</p> <p>BFET Items: For interim: Tammy James Carey Reyes Lois Pakootas</p>	<p>The Okanogan and Wenatchee CSOAs have ensured a sustained relationship with the Confederated Tribes of the Colville Reservation through the following services and/or interactions:</p> <ul style="list-style-type: none"> ▪ Outstation services on the Confederated Tribes of the Colville Reservation at Nespelem provided by an Okanogan CSO staff member. This will be virtual until COVID protocol and budget allow in-person services. ▪ Staff in Okanogan have established good working relationships Tribal TANF and BFET programs. ▪ Wenatchee CSOA provides meeting space in the Wenatchee CSO requested for Colville Tribal TANF workers to meet with tribal members in the Wenatchee area. ▪ Colville Tribe Employment and Training staff have joined the Okanogan Local Planning Area (LPA) and Colville and State TANF work together to staff TANF cases that are in common. The new BFET program manager will be added to the LPA mail list when hired. ▪ The new BFET program manager will educate CSO staff on the Tribal BFET program in order to enhance referrals from CSOs to the CCT BFET program for eligible members. Staff will strive to complete this item in 2022 depending on COVID protocol.

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(2) Provide outreach services to Native American communities.	<p>Organize and facilitate the use of the mobile CSO (MCSO) to attend Tribal cultural events.</p> <p>Inform and promote the Washington Connections program to Tribal members and staff.</p>	Assist tribal members with applying for and receiving DSHS benefits.	<p>Javier Ruiz Carey Reyes Steve Holloman</p> <p>Chris Scott Francesca Naccarato Carey Reyes</p>	<p>Tribal staff (Carey and Steve) will contact DSHS staff (Javier Ruiz) to arrange a Mobile CSO tour for Tribal council members when Mobile can travel again.</p> <p>Francesca Naccarato will contact CCT E&T and TANF program managers (Carey and the new BFET program manager) to provide information and training in order to assist Tribal members.</p>

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(3) Provide pertinent statistics on Native American community and participant populations, numbers of Native American participants served, and other relevant data.	<p>Work closely to provide accurate information in a timely manner.</p> <p>Provide 'ad-hoc' data report identifying the number of tribal members receiving financial assistance under specific programs.</p>	Assist Tribes and RAIOS in developing plans and support grant applications as well as other program enhancements they identify.	Chris Scott Carey Reyes	<p>CSOs continue information-sharing with tribes of clients that are shared by both programs.</p> <p>Number of Confederated Tribes of the Colville Reservation Tribal members receiving benefits through the CSOs: Statewide Totals: February 2022 Source ESA-EMAPS Report M4605:</p> <table border="1"> <thead> <tr> <th>Program</th> <th>February 2022</th> </tr> </thead> <tbody> <tr> <td>Basic Food</td> <td>2053</td> </tr> <tr> <td>Medical</td> <td>288</td> </tr> <tr> <td>TANF</td> <td>144</td> </tr> <tr> <td>ABD/HEN</td> <td>30/10</td> </tr> <tr> <td>BFET</td> <td>54</td> </tr> </tbody> </table>	Program	February 2022	Basic Food	2053	Medical	288	TANF	144	ABD/HEN	30/10	BFET	54
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(4) Ensure efforts are made to recruit/hire Native American staff to meet the overall DSHS goal of having a diverse workforce.	Region 1 and Office of Indian Policy will work to develop recruitment efforts for tribal staff.	Document local recruitment and discussions with Tribes of recruitment efforts.	Janet Gone Chris Scott Erin Mooney Carey Reyes	DSHS Administrators send local employment listings to the TANF and E & T Program managers for distribution to tribal members.												

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	When selecting personnel who will work at Tribal facilities, DSHS will request a tribal member to serve on the interview panel.	Document training plans and opportunities provided	Cheryl Evans-Holbrook Chris Scott Erin Mooney Carey Reyes Laurae MacClain	<p>DSHS Administrators will invite tribal members to serve on interview panels. Invitations will be sent to: Carey Reyes, Laurae MacClain and Steve Holloman.</p> <p>DSHS stands ready to share information regarding job qualifications, salaries, and how to assist interested applicants with navigating the NeoGov/Careers process on request.</p> <p>CCT staff (Carey Reyes and Tammy James) will inform and invite DSHS staff to trainings to enable DSHS staff to better understand tribal programs.</p>
(5) Train Region 1 CSD staff on 7.01 American Indian Policy.	Ensure Region 1 CSD staff has access to the training provided by the Governor's office, DSHS, and other Region 1 CSD resources.	Build a strong understanding both of the principles of Federal Indian Law and government-to-government relationships.	Cheryl Evans-Holbrook Chris Scott Erin Mooney	The majority of DSHS Community Service Office staff have completed 7.01 training. Ongoing 7.01 training is available to individual CSOs and will continue for new staff.
(6) Promote and communicate training opportunities with Confederated Tribes of the Colville Reservation	Monitor and identify all training sessions, identify available training slots, and invite participation by tribal staff.	Contribute to training opportunities for staff	Cheryl Evans-Holbrook Chris Scott Kelley Zema Erin Mooney Carey Reyes	Continue our goal for a sustained effort to ensure maximum participation in training opportunities. Examples include trainings in LEAN, CPR/First Aid, team-building, etc.

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(7) Promote understanding of the area culture and diversity offered by the Tribe.	When invited to cultural events, Region 1 staff will make every effort to attend.	DSHS staff will have a better understanding appreciation of the culture of the Tribe.	Chris Scott Kelley Zema Erin Mooney Carey Reyes	This will continue when COVID protocol allows.
(8) Be ready to mutually assist clients in the event of natural or other disasters.	Create a communication plan and policies, if necessary, to efficiently serve clients.	DSHS and Tribal Staff will have a clear avenue of communication during emergencies.	Chris Scott Carey Reyes Javier Ruiz	Region 1 will assist in coordinating emergency management communication protocol between the Colville Tribe and the local CSOs, Mobile CSO and DSHS emergency management team.

CCT AND DSHS CONTACT LIST

CCT			
Tammy James	Education and Employment Director	509-634-2777	Tammy.James.adm@colvilletribes.com
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DSHS			
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Janet Gone	Regional Manager – Office of Indian Policy	509-865-7529	janet.gone@dshs.wa.gov

Completed or Tabled Items

Goal/Activity/Outcome	Date	Item
Goal 1	2018	Colville Tribe Employment and Training staff have joined the Tri-County Local Planning Area (LPA).
Goal 4	2018	Colville E&T staff receive timely DSHS job announcements to share with members.
Goal 7	2018	Five Colville Tribal staff joined CSO staff for Mental Health First Aid training at the Okanogan CSO.
Goal 2	2019	DSHS Staff member, Misti Kennedy, the financial worker in Nespelem, was able to coordinate with the SafeLink provider to obtain verification necessary for tribal clients to receive free cell phones.
Goal 2	2019	The Mobile CSO and Region 1 Outreach staff member attended the Grand Coulee Annual Gathering of Wellness Powwow on Sept. 13, 2019.
Goal 5 Work together to develop MOUs or processes to provide quality services to all.	2019	Removed goal of Region 1 participating in TANF agreement changes with the state since these agreements are negotiated at the state level and region staff are not involved.
Goal 5	2019	Almost all of Region 1 Management Team, Administrators and Supervisors attended the Governor's Office of Indian Policy "Government to Government Training in June and July 2019.
Goal 7	2019	In March the Tri-County CSO participated in the Earth Day Celebration.
Goal 8	2020	The Mobile CSO was deployed to Omak (9/15-17/2020) and Inchelium (9/24/2020) to assist tribal members needing assistance due to the Cold Springs Wildfire
Goal 1	2021	Beginning March 2021, the Okanogan CSO will provide services to the CCT both virtually over the phone and in-person in Nespelem. In-person services will resume based on COVID protocol and state budget.

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Goal 1	2018	Colville Tribe Employment and Training staff have joined the Tri-County Local Planning Area (LPA).
Goal 1	2022	In person services at the Nespelem Government Center resumed May 19, 2022 with CSO coverage on the 2 nd and 4 th Thursdays of the month. As soon as CSO has additional trained staff, service will be once a week.